

## DALBY INTERAGENCY MEETING

Held at the **MYALL YOUTH AND COMMUNITY NETWORK CENTRE**

Date 21<sup>st</sup> March 2017

Meeting opened by Rebecca Lee at 12pm – Rebecca thanked everyone for their attendance

**ATTENDANCE:** Lynda Hammond (CAP), Rita Hassan (Arrow Energy), Con Harriman (Queensland Health), Trudi Bartlett (Dalby Chamber of Commerce), Kelly Breuer & Sue Fisher (NDIS), Dennis Gothe & Simran Singh-Khaira (Mercy Family & Child Connect), Andrew Phelan (Youth in Search) & Rebecca Lee (MYCNC)

**APOLOGIES:** Julie Darby (Human Services), Leah Christie (QLD Health), Carolyn Tillman (WDRC), Jessica Lynch & Annie Johnston (QLD Police), Katrina Potter (TASC), Lyndal Crossman (Human Services), Robyn Markham (Anglicare), Meredith Hornick (Myall Medical), Maree Burton, Cathy Young, Anna Doneley, Julie Inskip & Carmel Hart (St Vincent De Paul), Jayne Swift, Samara Hornick, Ingrid Hubner & Pauline Steinogrt (Ozcare) & Norman Wotherspoon (Human Services)

Lynda Hammond (CAP) 0474 475 325 [lyndamaryrose@gmail.com](mailto:lyndamaryrose@gmail.com)

- ) Christens Against Poverty, Run from local church – Dalby Christen Family
- ) “Fence at the top of the cliff” – Money course. The CAP Money Course is absolutely free and clients are given an online budgeting tool that is user friendly, flexible and very empowering
- ) “Ambulance at the bottom of the cliff” – Debt centre. Provide debt assistance, do not pay the bills but put people in touch with CAP who then get the client onto a sustainable budget and a repayment plan
- ) CAP will take on negotiations with debt collectors, clients will no longer receive any harassing calls, emails or mail
- ) Clients first step is to ring 1300 227 000, Lynda cannot take on a client without them contacting CAP through their 1300 number first

Rita Hassan (Arrow Energy) 4678 9050 [rita.hassan@arrowenergy.com.au](mailto:rita.hassan@arrowenergy.com.au)

- ) Engage with the community, support programs and organisations running the programs funded by Arrow Energy
- ) Have operations in the Bowen Basin, Surat Basin and head office is in Brisbane
- ) Supporting programs and organisations within the community eg. PCYC, Endeavour and Heart of Australia through funding, also provide small scale funding to local projects within the community

Con Harriman (Queensland Health) 4669 0501 [con.harriman@health.qld.gov.au](mailto:con.harriman@health.qld.gov.au)

- ) Clinical Nurse with the Adult Mental Health Service based at the Dalby Hospital
- ) Servicing the Western Downs area, Dalby, Chinchilla, Jandowae, Bell, Taroom, Miles, Tara and Wandoan
- ) Outreach to Tara, Miles and Jandowae
- ) Business hours 8am – 4.30pm Monday to Friday, after hour clients are referred to the acute care team in Toowoomba
- ) People can self-refer, be referred by GP, service provider or organisation
- ) Looking after people with moderate to severe mental illness all referrals go through the intake and assessment process

Trudi Bartlett (Dalby Chamber of Commerce) [4662 4050](tel:46624050) [info@dalbychamber.com.au](mailto:info@dalbychamber.com.au)

- ) Skilling Queenslanders for work project is underway once again. Round one was a certificate one in business for 10 long term unemployed working on a tourism data base project. Round two working on project management plan for potentially bring back something that will be similar to cotton week/farm festival, making a second major event for Dalby, Delicious and Delightful being the major event of the year. They will complete their Certificate one in Business
- ) The main aim of the program 'Skilling Queenslanders for Work' is to get them out of the program by obtaining full time employment
- ) In week five of round two at the moment and have already had one participant employed outside of the program
- ) Round 3 will start July 24<sup>th</sup> – shop local project, working on people who shop locally and local businesses, focus will be on social media and training participants to be tech savvy
- ) Looking for referrals for round 3, cohort is – over 45 or indigenous or non-English speaking back ground or women returning to the workforce, participants do need to have been unemployed for more than six month but do not have to have been on Centrelink (SQFW project is looking for those people who fall through the gap)
- ) Also looking for a new Project Supervisor for the Skilling Queenslanders for Work Program for round three as Kerry will be moving on after the completion of the current round, anyone with skills in looking after disadvantage job seekers and long term unemployed find work also only those who are interested in a five month project
- ) Queensland training awards are now open, any agencies that dealt with SQFW round one, Chamber is going for the New Community Training Initiative Award so letters of support are being requested
- ) Business After Hours 'Frontier voice and data' 5<sup>th</sup> April 5.30pm at the Dalby Leagues Club RSVP 4<sup>th</sup> April
- ) Average attendees last year for eleven business after hours events was over 90 with last month's bring in 240 participants, you do have to be a member of Chamber to attend the business after hours events
- ) Not for profit membership fee is \$75 for the whole year, two years ago Chamber had about 170 members and not many in the not for profit space, now have 360 members and a lot of not for profits engage with the Chamber
- ) Trudi's last day with Chamber is the 31<sup>st</sup> March, the chamber will be having one last Business before hours Breakfast event before Trudi moves on this will be held on the 30<sup>th</sup> March from 6.45am to 7am at the Russell Tavern RSVP 29<sup>th</sup> March. This event is open to both members and non-members
- ) An Innervation forum will be held on the 9<sup>th</sup> and 10<sup>th</sup> June, more information to follow, do not want the focus to be on only tech want to include innovative ways programs, organisation or business are delivering services etc.

Kelly Breuer & Sue Fisher (NDIS) [1800 800 110](tel:1800800110)

[Kelly - 0499 082 678](tel:0499082678) [kelly.breuer@ndis.gov.au](mailto:kelly.breuer@ndis.gov.au) & [Sue - 0499 083 924](tel:0499083924) [susan.fisher@ndis.gov.au](mailto:susan.fisher@ndis.gov.au)

- ) Local Area Coordinators for Dalby, Tara, Chinchilla, Miles, Jandowae etc.
- ) Based at the Centrelink office in Dalby
- ) Working one on one with the participants once they have had their plans done however could be completing plans in the future
- ) No other service can complete plans these at the moment are only done by NDIA
- ) Potential participants need to ring 1800 800 110 and get Access Request Forms
- ) Kelly and Sue are able to sit with the potential participants and go through all forms and help with completing any necessary documents

- ) Need more services to register with NDIS in particular Occupational Therapists and Speech Therapists

DennisGothe&Simran Singh-Khaira (Mercy Family & Child Connect)13 32

[64denise.gothe@mercyfamilyandchildconnect.org.au](mailto:64denise.gothe@mercyfamilyandchildconnect.org.au)

- ) Based in Toowoomba working with families from 4 – 6 weeks
- ) Working with families vulnerable of going into the child protection system, trying to get support in place before that happens
- ) Clients can self-refer by calling 13 32 64 which will connect them to the closest Family & Child Connect service centre and from there service providers will try to see those people within a week times are from 7 – 10 days where as child safety system can take up to 3 – 4 months so unless it is a really standout child safety issues give Family & Child Connect a call

Andrew Phelan (Youth in Search) 0499 601 501 [andrew.phelan@youthinsearch.org.au](mailto:andrew.phelan@youthinsearch.org.au)

- ) Andrew is the new Community Coordinator for the Youth in Search foundation
- ) Active in the Dalby Darling Down region for a while now, have been operating now for 30 years offering one of Australia's most affective youth intervention programs to over 30,000 young people within Australia to date
- ) Program consists of weekend retreats, local support groups held weekly or fortnightly within local communities and also leadership training
- ) Working with young people aged 14 – 20
- ) Program begins with a weekend retreat which is run by young leaders going through Life skill sections that cover trust, communication, self-esteem, conflict resolution etc.
- ) Have specially trained adult leaders who conduct group therapy sessions on topics such as family violence, grief, sexual assault, drug and alcohol abuse etc. Sessions are supervised by a clinical psychologist
- ) Weekend retreats are followed up in each individual community by participants attending the local support groups in their area either weekly or fortnightly sessions
- ) Looking for referrals

Rebecca Lee (MYCNC) 4662 0152 [admin@mycnc.com.au](mailto:admin@mycnc.com.au)

- ) Extra office space has become available within the centre for both short and long term hire, please contact the centre for more information
- ) When visiting the centre don't forget to replenish your business cards and flyers, we have had a lot of people looking for information on various services available within the Dalby area recently

Meeting Closed: 1pm

Next meeting to be held on the 18<sup>th</sup> April 2017 at 12pm